

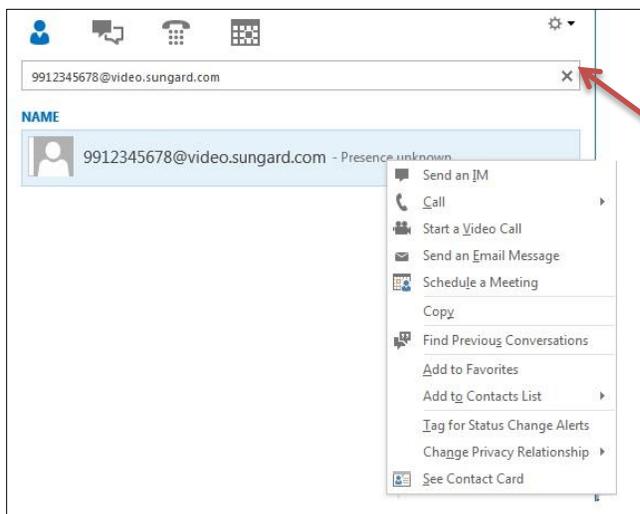


NEW VIDEO CONFERENCE FEATURES AVAILABLE

*** This message is for all SunGard Financial Systems and Corporate Employees***

Over the past few years, SunGard has made a significant investment in high definition video conferencing. Today, we have more than 40 global locations where we can host high definition multi-party video conference meetings. As an employee, you also have the ability to video conference with your colleagues using Lync, WebEx and other tools – directly from your computer.

Now, with the introduction of brand new video conferencing capabilities, you can use Lync or new mobile device apps to connect to a video conference between any of our high definition video conference locations. These new tools and features enable greater connectivity among our various video conferencing channels and are part of SunGard’s unified communications strategy. Here’s how it works:



Use Lync to connect to a high definition video conference.

Lync now enables you to connect directly from your computer to a video conference between any of our global locations. Simply enter the Virtual Meeting Room information provided by the host in the Lync search bar (refer to the screenshot on the left). When the contact appears, right click start the video call.

Connect from your mobile device.

You can now connect to video conferences from many mobile devices via the



Real Presence Mobile app. Follow the [instructional videos](#) on [Connect IT](#) to install the app on your mobile device. After installing the app, follow the instructions to register your device with SunGard’s video network before connecting. The videos are specific to the iPad but the main steps are the same for devices on other platforms, including, Windows Mobile and Android.

Additional information on video conferencing and the new tools and features available can be found on [Connect IT](#). While visiting the site, learn the benefits of [Going Video](#).

Questions? Contact the Global IT Helpdesk by [email](#), [24-hour helpline](#), or [self-service](#).